

**JUST
WOW.** | **ULURU
AYERS ROCK
RESORT**

TJUTA USER **MANUAL**

How to cancel your booking



CANCELLING YOUR BOOKING

When in Tjuta, select the existing booking lookup.

Select **View Bookings**

You will then see all bookings made by your company.

You can filter by confirmation number, reference, arrival date and guest surname

Select the booking you want to cancel, and click **Cancel**

START A NEW BOOKING
Check rates or complete a new booking for a client

HOTELS + TOURS **HOTELS** TOURS

Arriving on: 17 January Nights: 3 Rooms & Guests: 1 Room, 2 Adults, 0 Children @ **SEARCH**

EXISTING BOOKING LOOKUP
Find & modify existing bookings
VIEW BOOKINGS

BOOKINGS
Find & modify existing bookings

Voyage Confirmation Number: Confirmation #
Agent Reference Number: Reference #
Arriving on: Arriving on
Guest Surname: Guest Surname

CONFIRMATION #	AGENT REF #	PRIMARY GUEST	ARRIVAL DATE	GUESTS	STATUS	
14564857	123450TEST	Raphaela Drachsler	2023-01-17	3 Guests	Reserved	VIEW CANCEL

You will be asked if you want to cancel the booking. Select **Yes, Cancel** if you are sure you want to cancel the booking.

Note: You cannot reinstate a booking once cancelled. You will need to create a new booking.

Please ensure that you cancel in line with Voyages Terms & Conditions as cancellation fees may apply.

Your booking will now show as cancelled and you will receive an email confirming your cancellation.

CANCEL BOOKING

Booking Reference: 14564857

Accommodations	Tours	Spas	Cost
SAILS IN THE DESERT HOTEL Superior Room - Request Two Queen Beds - RA3TN15	Sounds of Silence (TOURSOS15) Desert Awakenings (TOURDA15)	None	\$2050.40 AUD

By cancelling this itinerary a refund will be processed on the initial method of payment. This cannot be undone. Please contact us at 1300 134 044 if you have any questions.

YES, CANCEL [NO, DO NOT CANCEL](#)

CONFIRMATION #	AGENT REF #	PRIMARY GUEST	ARRIVAL DATE	GUESTS	STATUS	
14564857	123456TEST	Raphaela Drachsler	2023-01-17	3 Guests	Cancelled	VIEW
<div><p>HOTELS 1 TOURS 2 WELLNESS</p><div><p>CONFIRMATION #14564857 SAILS IN THE DESERT HOTEL Superior Room - Request Two Queen Beds - RA3TN15 Tue 17 Jan 2023 → Fri 20 Jan 2023 2 Adults \$1324.50</p><p>Cancelled</p></div><div><p>Total Cost \$2050.40 AUD VIEW RECEIPT</p></div></div>						
13950858	OCScenario6_161122	Mikaela OCSscenario6_161122	2022-12-20	3 Guests	Reserved	VIEW CANCEL

Your booking is now cancelled. You will receive a cancellation email to your company's nominated email account.

